

Formular pritužbe/Grievance Form

Oznaka / Reference No. (popunjavanje/filled by VE Rakova bara)	
Puno ime/Full name	
Kontakt / Contact Željeni način komunikacije/ Preferred method of communication	<input type="checkbox"/> Pošta/Post _____ _____ _____ <input type="checkbox"/> Telefon/Phone _____ <input type="checkbox"/> E-mail _____
Opis incidenta ili pritužbe / Description of incident or grievance	Šta se dogodilo? Gde se dogodilo? Kome se dogodilo? Čime je problem rezultirao? Izvor i trajanje problema What happened? Where did it happen? Who did it happen to? What is the result of the problem? Source and duration of the problem
Datum incidenta/pritužbe/ Date of incident/grievance	
	<input type="checkbox"/> Jednokratni događaj/one-time event (datum/date)
	<input type="checkbox"/> Višekratni događaj/repeated event (koliko puta/how many times?)
	<input type="checkbox"/> Trajni događaj/On-going event
Šta želite da vidite kao rešenje problema What would you like to see happen to resolve the problem?	

Potpis/Signature

Datum i mesto/Date and Place

Molimo, dostavite formular/Please, send this form to:

Firma/Company: VE Rakova bara
n/r/attn: g./Mr. Ilija Tošić
Adresa/Address: Jug Bogdana 2, 12320 Žagubica, Srbija
Tel: +381-63-224-678
E-mail: pritužbe@verakovabara.rs